



annual report

2019



mission statement

RemedyLIVE engages people in meaningful conversations **through technology** as a next step toward Christ.



A **meaningful conversation** is candid, confessional, anonymous, honest, non-judgmental, safe, real, empathetic, trustworthy, interactive, and immediate.

A **next step toward Christ** is a suicide prevented, a request for forgiveness, an act of forgiving, a decision to stop destructive behavior, seeking a counselor, a decision to investigate Christ, or a life-on-life relationship.



RemedyLIVE is an inclusive organization that loves all people as God loves us.

the year 2019

the shift to serve all ages

Did you know that RemedyLIVE has served all ages of people over the past 5 years? Since 2015 we've served 85,393 unique clients, and 21,767 of them were people 25 years of age and older.

since 2015	
# of clients	average age
6,445	30s
3,319	40s
1,808	50s
662	60s

It's always been important to us to serve youth, since so many life decisions are made during that phase of life, but we also know that all people have mental health and can struggle from time to time. That's why we have formally shifted our mission statement to include all ages:

RemedyLIVE engages people in meaningful conversations through technology as a next step toward Christ.

With this we celebrate our programs that feed into our 24 hour chat center- The Get Schooled Tour, serving students, and the WIRED Experience, serving organizations, businesses and people of all ages. Both programs are committed to helping attendees talk about mental health in an easy and fun way while encouraging the confession of any secret struggles that may be present. And of course both programs use a lot of technology to make it easy for meaningful conversations to occur.

As God calls us to do all that we can to serve the broken and people who live with secret struggles, I take time to thank God for your incredible generosity to RemedyLIVE. Innovation costs money, and creating technology to get people talking is what we've been committed to for a number of years now. 2019 was an incredible year of watching people move from their secret struggles into conversations with our team. Truly God has blessed us with partners like you so we can help people experience the unconditional love of Christ through the programs of RemedyLIVE!



Co-Founder/Executive Director
Clinton Faupel

the numbers

LOOKING BACK AT 2019, one must consider the nationwide impact of our metrics, the awareness created by the Get Schooled Tour, and our incredible team of over 20+ SoulMedics that have chatted with, listened to, and loved those who came to our website:

GET SCHOOLED TOUR

The Get Schooled Tour is a school assembly that we produce. We poll students on such topics as bullying, substance abuse and mental health. Below is data collected during the school year.

75

SCHOOLS PARTNERED WITH

33,733

STUDENTS REACHED

CONVERSATIONS

Conversations are between a client and a SoulMedic from RemedyLIVE in our 24/7 chat center.

31,707

TOTAL CONVERSATIONS

2,208

ALLEN COUNTY CONVERSATIONS

37:08

AVERAGE LENGTH (MINUTES)

CLIENTS

Clients click our "Chat With A SoulMedic" banner on our website at RemedyLIVE.com or they text 494949 to begin a conversation.

9,371

TOTAL CLIENTS

1,495

FROM ALLEN COUNTY

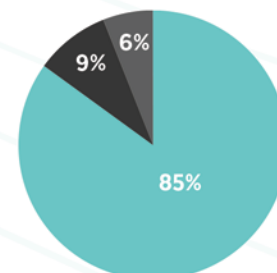
INCOME

FOUNDATIONS	\$352,212
GET SCHOOLED TOUR	\$285,499
CONTRIBUTIONS	\$195,872
IN-KIND	\$175,248
OTHER INCOME	\$9,749
TEXTERACTIVE, NET	\$40,123
VIDEO PRODUCTION	\$1,500
TOTAL INCOME	\$1,060,203

EXPENSES

FUNDRAISING	\$60,228
MANAGEMENT	\$87,878
PROGRAM	\$840,332
TOTAL	\$988,438
NET INCOME	\$71,765
YR. END NET ASSETS	\$982,912

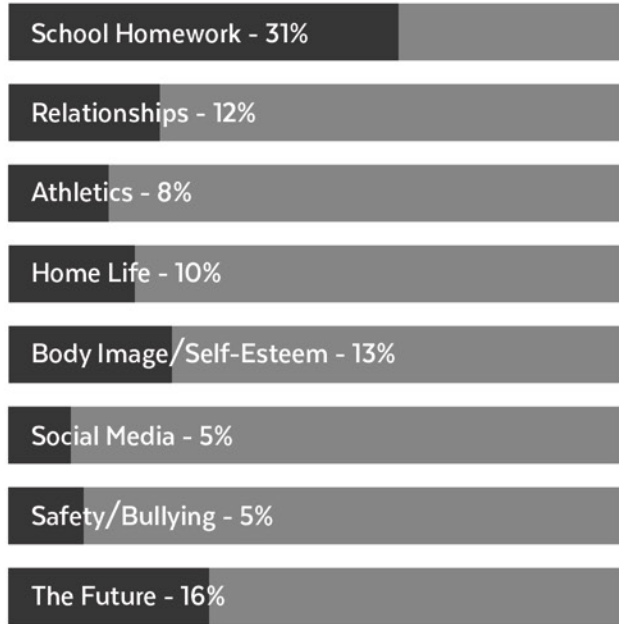
2019 EXPENSES



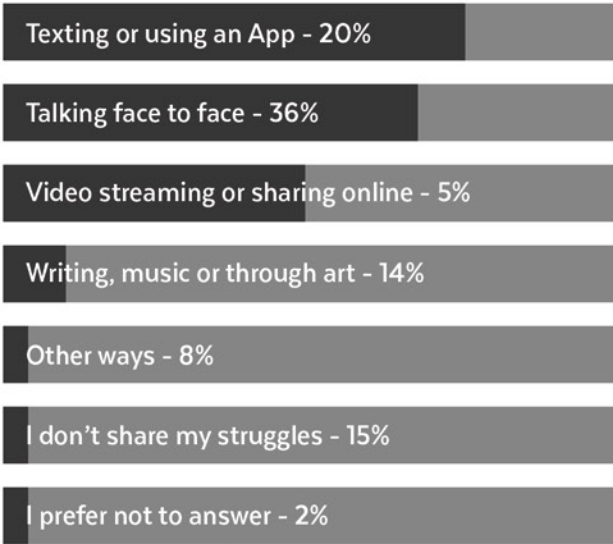
get schooled tour results

The **Get Schooled Tour** is a one hour interactive assembly that educates students about mental health through interactive polling and motivating videos. The event provides professional after care and encourages students to talk to a trusted adult so their secret struggle, whatever it is, does not have the final say over their future. It's specifically tailored to teens in public schools to provide courage to share their secret struggles with caring adults and look for others around them that need support as well. The assembly is designed to be memorable and make a significant difference in the lives of the students that participate.

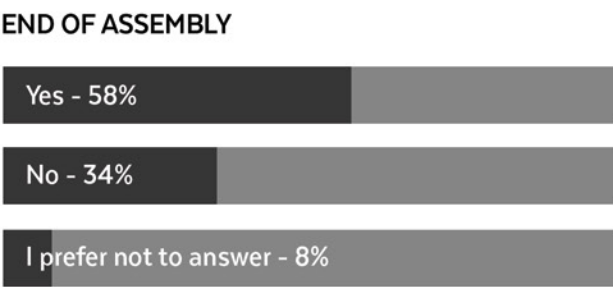
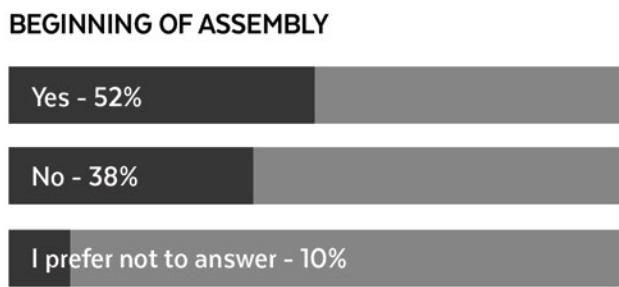
From the list below, select that which stresses you the most. 4,245 Polled



I prefer to share my struggles in life via: 5,566 Polled



If you had a secret struggle, would you tell someone about it? * 9,963 Polled



* **With this question, we saw a 6% INCREASE in students willing to talk about their secret struggle by the end of the assembly!**

stories of **impact**

Below is feedback provided following Get Schooled Tour events:



“This helped our school bring our students mental health needs to the forefront and truly start to address the needs that are holding our students back.” - Oak Harbor High School

“Although the subject matter is difficult, the Get Schooled Tour is able to help our students open up about their ‘Secret Struggles’. If only one student gets the help and support they desperately need because of the program, then I believe we have achieved success.” - Principal of Crestview Middle School

Below is feedback provided by clients in our chat center:



“Compared to other services, this one is the best. I was actually able to talk to someone. Other sites the wait time was way too long or had terrible connection issues. I was actually able to talk to someone and I felt so much better. Thank you.”

“Nothing needs to be changed, the chat person was friendly and non-judgmental.”

“I do genuinely enjoy the people on here, they talk to you calmly and it’s as calm as talking to your friend would be. Having a stranger that cares to talk can be really comforting for some people because others in your life may not understand so you want to turn to someone else. I think this place is a safe place and is pretty resourceful for a lot of people, so I don’t think there would be anything I’d suggest for improvement really.”

“The person I talked to was so kind and understanding! I feel so much better!”

“I personally don’t think that there is a way to improve this. It is undeniably the most helpful online chat that I have seen and I would like to thank everyone involved in it.”

“I had a meaningful chat with the listener and I feel that he saw where I was coming from with my issue.”

Our Board of directors



Rob Hayworth

Chairman
(1/1/2020 - 12/31/2020)
Wealth Mgmt. Advisor
Northwestern Mutual



Josh Parrish

Vice-Chairman
(1/1/2019 - 12/31/2021)
IT/Office Admin
Parrish Leasing



Lisa Isenbarger

Treasurer
(1/1/2018 - 12/31/2020)
CPA
Haines, Isenbarger, Skiba, LLC



Mike Clem

Board Officer
(1/1/2020 - 12/31/2022)
Chief Digital Officer, SVP
Sweetwater Sound



Ross McCampbell

Board Officer
(1/1/2018 - 12/31/2020)
Executive Director,
WBCL Radio Network



Tondra call

Board Officer
(1/1/2019-12/31/2021)
Special Projects: Systems & Finance
The Alliance Evangelical Mission



Marta Doster

Board Officer
(1/1/2020 - 12/31/2022)
Owner, Doster Design



Clinton Faupel

Non-Voting/Staff
Executive Director,
RemedyLIVE

Alan Jones

Board Officer
(1/1/2019 - 12/31/2021)
Principal,
Lakeside Middle School, FWCS



Joel Nichols

Board Officer
(1/1/2018 - 12/31/2020)
President
Apollo Design, Blue Pony, Avid Labs



Derek Laliberte

Board Officer
(1/1/2019 - 12/31/2021)
Chief Sales Officer,
Hoffman Weber



Laura Murphy

Board Officer
(1/1/2020 - 12/31/2022)
VP of Child & Adult Services
Park Center





6429 Oakbrook Pkwy
Fort Wayne, IN 46825

Nonprofit Org.
US POSTAGE
PAID
Fort Wayne, IN
Permit #139

how you can help

With the average American spending 3+ hours on a smart phone, it's absolutely essential that organizations like RemedyLIVE are made known to teens so they can reach out if they're caught in a secret struggle. Your partnership with us helps to spread the word that our chat center is open 24 hours a day, seven days a week and that hope is only a text message away! Thanks for all you do in making this a reality!

RemedyLIVE is a 501(c)3 Non-Profit. Your donations are tax deductible.

A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL INFORMATION MAY BE OBTAINED FROM THE DIVISION OF CONSUMER SERVICES BY CALLING TOLL-FREE (800-435-7352) WITHIN THE STATE. REGISTRATION DOES NOT IMPLY ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE STATE. RemedyLIVE's registration number is CH57463